



The Australasian College of Cosmetic Surgery

Complaints Panel

The Panel is independent of the ACCS and makes final decisions on matters involving the ACCS Code of Practice.

Second Report to the ACCS Council

This is the Second Annual Report to the ACCS Council by the ACCS Complaints Panel.

The membership of the Panel remains unchanged from the First Report.

The Panel members are, Hank Spier (Chair), Anna Lennon, Colin Moore.

Complaint experience during the period

One complaint was finalised and one received.

The one finalised was the one reported in the previous Report. The outcome was that the Panel found breaches of the Code and ordered sanctions, including compensation to the complainant.

Unfortunately the sanctions could not be imposed as the ACCS Member resigned from the College.

As a result of this matter the Panel has made certain recommendations to the ACCS for changes to the Code and ACCS Constitution.

One complaint was received by the Chair and was referred to the Panel. That matter was received late in the reporting period and as not been finalised.

Hank Spier

Chair, ACCS Complaints Panel

July 2011